

Martinsville City Public Schools
RFP # Tech 19-20 (V3)
ERate Form 470 #200007355
Questions & Answers

Question 1. Dedicated Internet – are you requesting a circuit at each location, as built in the pricing spreadsheet? Or – a single location? If single – please identify the site.

Answer 1. A single PoP at Martinsville Middle School

Question 2. In addition, how many useable IPs would you require per circuit(s)?

Answer 2. 14 Usable IP addresses

Question 3. WAN – Do you have Hub-and-spoke today or an Any-to-Any topology? See attached and let us know what you prefer?

Answer 3. We are currently hub and spoke topology

Question 4. What handoffs would you be looking for – Multi mode or Single?

Answer 4. Single mode handoffs.

Question 5. In Section 3, Subsection 3, Terms for Both Services, you state in d that 'All solutions must adhere to the Service Level Agreement (SLA) terms in Section 4. What if we cannot commit to all of the terms in the SLA, such as "Vender stated commitment is to respond to any outage within two (2) hours and a four (4) hour restoration of service". or the SLA Credit section, as a fiber cut can take from 6 to 12 hours (or longer) to be fixed and for service to be restored, due to emergency locates, getting a fiber crew and splicer onsite, etc.? Do we just state that we cannot agree to these terms and provide our SLA for Internet and/or WAN services we provide?

Answer 5. Yes. Just state that you cannot agree to the terms and provide your SLA. That will be considered in the evaluation process.

Question 6. For the WAN service, are you asking for connections to Martinsville High School, Clearview Early Childhood Center, Albert Harris Elem. School, Patrick Henry Elem. School, Martinsville City School Bus Garage and Martinsville City Schools Admin Offices, with each circuit going back to Martinsville Middle School?

Answer 6. Yes. WAN connections to six locations connection back to Martinsville Middle School

Question 7. For the Internet, can you please clarify the location for the Internet service to be delivered? Is the Internet Service to be delivered to Martinsville Middle School at 201 Brown Street?

Answer 7. Yes. Internet Service is to be delivered to Martinsville Middle School at 201 Brown Street

Question 8. Will you accept a bid via email?

Answer 8. No. Per Page 2: ADDRESS: Proposals shall be mailed or hand delivered to:

Martinsville City Public Schools Technology Department
ATTN: Steven Tatum
746 Indian Trail
Martinsville, Virginia 24112